## **Electronics Technicians Association International (ETA-I)**

#### DANTES Test Centers' Authorization

The Electronics Technicians Association International (ETA-I) authorizes military installations with DANTES Test Centers to administer the ETA-I Certification Examination for Electronics Technicians or FCC Commercial Radio Operators License.

#### **Background**

In 1978, ETA-I was established as an international, nonprofit professional organization dedicated to the advancement of electronics technicians. ETA-I encourages the advancement of electronics by offering a certification examination program designed to evaluate professional competency in more than 20 specialized areas of electronics technician work.

## **Address**

**ETA-I Address** 

ETA-I

**5 Depot Street** 

Greencastle, IN 46135

Phone: (765) 653-4301 Toll Free: (800) 288-3824 Fax: (765) 653-4287

## **Description**

Levels of Certification for Electronics Technicians The four levels of certification for electronics technicians are:

- Associate Certified Electronics Technician (AST)
- Journeyman Certified Electronics Technician (CET)
- Senior Certified Electronics Technician (CETsr)
- Master Certified Electronics Technician (CETma)

Associate Certified Electronics Technician (AST) A technician, electronics student, or electronics technicians with **less than two years of combined work and/or electronics training** may apply for the Associate exam. This exam is the basic **core CET exam** of the full credit journeyman certification exam. The Associate exam is a multiple choice exam covering basic electricity, electronics, math, AC & DC circuits, transistors, and basic troubleshooting skills. It is a 2-hour exam and the applicant must receive a 75% score to pass. The ETA-I competency requirements for Associate Certified Electronics Technician (AST) are:

- Amplifiers
- Antenna Theory
- Block Diagrams Schematics
- Cabling
- Components
- Computers & Digital Concepts
- Fiber Optics
- Hand Tools
- Interfacing
- Mathematics
- People Relations
- Safety
- Satellite, Wireless & Data Communications
- Soldering
- Electronic Circuit

Certified Electronics Technician Specialty Areas The 20 specialty areas for electronics technicians are:

- Avionics (AVN)
- Biomedical Electronics (BMD)
- Computer Service Technician (CST)
- Consumer Electronics (CSM)
- Certified Network Computer Technician (CNCT)
- Certified Network Systems Technician (CNST)
- Certified Web Specialist (CWS)
- Certified Personal Communications Systems – Cellular (PCS-C)
- Data Cabling Installer Certification (DCIC)
- Certified Alarm Systems Technician (CAST)

- Certified Satellite Installer (CSI)
- Fiber Optics Technician (FOT)
- Fiber Optics Installer (FOIC)
- Industrial Electronics (IND)
- Wireless Communications (WCM)
- Telecommunications (TCM)
- Radar (RAD)
- Audio/Video Distribution (CSI)
- Certified Customer Service Specialist (CSS)
- Certified E-Commerce Developer (CECD)

Journeyman – Certified Electronics Technician (CET) A technician with **two or more years of combined work and/or electronics training** must take the Journeyman exam. To be a fully certified Electronics Technician, an entire certification exam must be passed, which consists of the **core CET exam plus one journeyman option**. Passing score is 75%.

Senior Certified Electronics Technician (CETsr) A technician with six or more years of combined work and/or electronics training may apply for the Senior level exam. To be a Certified Electronics Technician Senior (CETsr), an entire certification exam must be passed which consists of the core CET exam plus one journeyman option. Passing score is 85%.

### Master Certified Electronics Technician (CETma)

A technician with six or more years of combined work and/or electronics training may apply for the Master level exam. To be a Certified Electronics Technician Master CETma), an entire certification exam must be passed which consists of the core CET exam, plus six journeyman options.

## Avionics Electronics Technician (AVN)

The ETA-I competency requirements for Avionics Electronics Technician (AVN) are:

- Avionics Systems
- Cables and Cabling
- Computers and Digital Concepts
- Amplifiers
- Interfacing
- Antennas and Transmission Lines
- Components
- Mathematics
- Network Infrastructures and Topologies
- People Relations
- Optical Wiring
- Safety
- Test Equipment and Tools
- Satellite Communications
- Troubleshooting

## Biomedical Electronics Technician (BMD)

The ETA-I competency requirements for Biomedical Electronics Technician (BMD) are:

- The Human Nervous System
- Medical Electrodes
- Cables and Cabling
- Computer
- Transducers
- Medical Electronics Safety
- Hemodialysis Equipment
- Networking
- Medical Ultrasound Instruments
- Mathematics
- Building Wiring
- Optical Wiring
- Radiology
- Test Equipment and Tools
- WANs and LANs
- Medical Ultrasound Instruments
- Troubleshooting
- Operating Room Familiarization
- Instrumentation Respiratory
- Instrumentation The Medical Laboratory
- Electrosurgery Generators
- Intensive and Coronary Care Units
- Cardiac Support System
- Bioelectric Amplifiers

## Computer Service Technician (CST)

The ETA-I competency requirements for Computer Service Technician (CST) are:

- Computer Assembly and Disassembly
- Configuring
- Components
- Computers & Digital Concepts
- Cabling
- Block Diagrams, Schematics and Flow Charts
- Bus
- DOS
- File Management
- Networking
- Troubleshooting
- Hand Tools Soldering
- Satellite, Wireless & Data Communications
- Fiber Optics Telecommunications
- Mathematics Profitability
- Software
- People Relations
- Peripherals
- Portables
- Ports
- Preventive Maintenance

## Consumer Electronics Technician Specialty (CSM)

The ETA-I competency requirements for Consumer Electronics Technician Specialty (CSM) are:

- Antenna Theory
- Hand Tools
- Cabling
- Soldering
- Fiber Optics
- Mathematics
- Components
- Amplifiers
- Computers & Digital Concepts
- Interfacing
- Troubleshooting
- People Relations

## Certified Network Computer Technician (CNCT)

The ETA-I competency requirements for Certified Network Computer Technician (CNCT) are:

#### **Operating System**

- Function, Structure, Operation, and File Management
- Installation, Configuration/Upgrading, Memory Management
- Diagnosis and Troubleshooting
- Networks
- Internet

#### Hardware

- Installation, Configuration, and Upgrading
- Diagnosing and Troubleshooting
- Safety and Preventive Maintenance
- Motherboard, Processors, Memory
- Printers
- Portable Systems
- Basic Networking

## Certified Network Systems Technician (CNST)

The ETA-I competency requirements for Certified Network Systems Technician (CNST) are:

- Computer Network Terminology
- Network Administration
- Wide Area Networks and Devices Used to Extend Networks
- Network Architectures
- Computer Network Types and Classifications
- Network Services
- Network Operations
- The OSI Reference Model
- Troubleshooting
- Network Server and Workstation Computer System Hardware
- Network Operating Systems
- Disaster Planning for Networks

## Certified Web Specialist (CWS)

The ETA-I competency requirements for Certified Web Specialist (CWS) are:

- History and Infrastructure of the Internet
- TCP/IP
- Connections to the Internet
- Browsers
- HTML
- Web Server
- E-mail
- Newsgroups
- Unix
- Network Security
- File Formats

#### Certified PCS-Cellular Technician (PCS-C)

The ETA-I competency requirements for Certified PCS-Cellular Technician (PCS-C) are:

- PCS-C Concepts
- RF Transmit, propagate and receive principles
- Technical Procedures
- Technical Capabilities
- Test Equipment
- Knowledge of Components
- Antennas
- Frequency Bands
- Customer Relations
- Safety and Regulations

## Data Cabling Installer Certification (DCIC)

The ETA-I competency requirements for Data Cabling Installer Certification (DCIC) are:

- Basic Electricity
- Data Communications Basics
- Definitions, Symbols, and Abbreviations
- Cable Construction and Types
- Cable Performance Characteristics
- Cabling Standards
- Basic Network Topologies
- Basic Network Architectures
- National Electric Code
- Cabling System Components
- DCIC Installation Tools
- Connectors and Outlets
- Cabling System Design
- Cabling Installation
- Connector Installation
- Cabling Testing and Certification
- Cabling Troubleshooting
- Documentation

## - Surveillance **Technician** (CAST)

Certified Alarm The ETA-I competency requirements for Certified Alarm – Surveillance Technician (CAST) are:

- Technology and Configuration
- Alarms
- Cameras and Intercoms
- Components
- Cabling & Connectors
- Interfacing
- Locks
- Block Diagrams and Schematics
- Troubleshooting
- Computers & Digital Concepts
- Hand Tools Soldering
- Data Communications
- Fiber Optics Telecommunications
- Mathematics
- Software
- People Relations

#### **ADDITIONAL** competencies required for CAST(C)

- Bank Security
- ATMS
- Key Cards
- Money Machines Cash Counters
- Satellite and Microwave Communications

## Certified Satellite Installer (CSI)

The ETA-I competency requirements for Certified Satellite Installer (CSI) are:

- Antenna Theory
- Amplifiers
- Components
- Satellite Communications
- Reflectors
- Feedhorns
- LNBs & LNBFs
- Cabling
- Installation
- Satellite Receivers
- Interfacing
- MATV & SMATV Systems
- Fiber Optics
- Troubleshooting Satellite Systems
- Customer Relations

### Fiber Optic Technician (FOT)

The ETA-I competency requirements for Fiber Optic Technician (FOT) are:

- Principles of Fiber Optic Transmission
- Basic Principles of Light
- Optical Fiber Construction and Theory
- Optical Fiber Characteristics
- Advantages of Fiber over Copper
- Fiber Optic Cables
- Sources
- Detectors
- Connectors
- Passive Components
- Types of Splicing
  - Mechanical Splicing
  - Fusion Splicing
- Cable Installation and Hardware
- Fiber Optic Link
- Optical Fiber Measurement and Testing
- Link and Cable Testing

### Certified Fiber Optics Installer (CFOI)

The ETA-I competency requirements for Certified Fiber Optics Installer (CFOI) are:

- History of Fiber Optic Cabling
- Principles of Fiber Optic Transmission
- Fiber Optic Cabling Safety
- Basic Principles of Light
- Optical Fiber Construction and Theory
- Optical Fiber Characteristics
- Advantage of Fiber over Copper
- Optical Cables
- Lightsources
- Detectors
- Connectors
- Passive Components
- Types of Splicing
  - Mechanical Splicing
  - Fusion Splicing
- Cable Installation and Hardware
- Fiber Optic Link
- Optical Fiber Test Equipment
- Optical Fiber Measurement and Testing

## Certified Industrial Electronics Technician (IND)

The ETA-I competency requirements for Certified Industrial Electronics Technician are:

- Amplifiers
- Components
- Optical Wiring
- Interfacing
- Block Diagrams and Schematics
- Test Equipment and Tools
- Mathematics
- Computers and Digital Concepts
- Software
- Safety
- Satellite, Wireless, and Data Communications
- Cabling
- Troubleshooting
- Motors
- People Relations

#### Wireless Communications Electronics Technician (WCM)

The ETA-I competency requirements for Wireless Communications Electronics Technician (WCM) are:

- Amplifiers Receivers
- Components
- Cabling and Antennas
- Interfacing
- Block Diagrams and Schematics
- Troubleshooting
- Computers & Digital Concepts
- Hand Tools Soldering
- Satellite & Data Communications
- Fiber Optics Telecommunications
- Mathematics
- Software
- People Relations

#### Telecommunica tions Electronics Technician (TCM)

The ETA-I competency requirements for Telecommunications Electronics Technician are:

- Analog Telephony
- Cables and Cabling
- Computer
- Digital Telephony
- Distribution Methods
- Equipment
- Interfacing
- Internet
- WANs-Wide Area Networks
- Mathematics
- Network Infrastructures and Topologies
- Office Wiring
- Optical Wiring
- Safety
- Test Equipment
- Troubleshooting
- Transmission Service Providers
- Wireless Telephony

## Radar Electronics Technician (RAD)

The ETA-I competency requirements for Radar Electronics Technician (RAD) are:

- Block Diagrams & Schematics
- Components
- Cabling and Antennas
- Hand Tools & Soldering
- Mathematics
- Amplifiers
- Radar Transceivers
- Interfacing
- Satellite, Wireless, and Data Communications
- Computers and Digital Concepts
- Software Programming
- Troubleshooting
- People Relations

## Certified Audio/Video Distribution Technician (AVD)

The ETA-I competency requirements for Certified Audio/Video Distribution Technician (AVD) are:

- Small Dish Satellite Systems Basic Concepts
- Operation
- Installation Procedures
- Troubleshooting
- Basic Telephone System Concepts
- Operation and Connection
- Fiber Optics Concepts
- Coaxial Cabling Concepts
- In Home Wiring Principles
- Signal Measurement and Distribution Components
- Antenna Theory
- Surround-Sound Systems
- Test Equipment and Tools
- Cabling, Installation and Hardware
- LNBs and dual LNBFs
- TV and Radio Channel Concepts
- Telephone, Satellites, and Antennas Grounding Requirements
- DVD & HDTV Theory, Operation, and Connections
- Audio System Wiring
- Amplifiers
- Closed Circuit Monitor Cabling
- Audio/Video Overdrive Systems
- People Relations

### Certified Customer Service Specialist (CSS)

The ETA-I competency requirements for Certified Customer Service Specialist (CSS) are:

- Customer Service Relationships
- World Class Service
- Objectives of Service
- Telephone Techniques
- Interpersonal Relationships
- Safety
- Record Keeping
- Pride and Company Loyalty
- Teamwork
- Emotions, Respect, and Ethics
- Dependability
- Policies, Perceptions, and Personalities

### Certified Electronic Commerce Technician (CECD)

The ETA-I competency requirements for Certified Electronic Commerce Technician (CECD) are:

- Basic TCP/IP Networking
- Basic Windows NT Server Administration
- HTML and Web Design
- Web Programming and Javascript
- Web Server Technologies
- SQL & SQL Server
- Active Server Pages and Database Connectivity
- Internet Security and Disaster Planning
- E-Business and E-Commerce Environment

NOTE: The ETA-I competency requirements are broken into information objectives, or what the candidate should know, and functional objectives, or what the candidate should be able to do. Visit ETA-I's web site for detailed description of competencies.

## **FCC Commercial Examination**

#### FCC Commercial Examination

ETA-I has been selected by the FCC to administer FCC Commercial License Examinations. The following exams offered are:

- MR Marine Radio Operator's Permit
  - Element 1, Term 5 years
- GROL General Radiotelephone Operator's License
  - Elements 1 and 3, Term Life
- GMDSS Radio Operator's License
  - Elements 1 and 7, Term 5 years
- GMDSS Radio Maintainer's License
  - Elements 1, 3, and 9, Term 5 years
- Third Class Radiotelegraph Operator's Certificate, Term 5 years
- Second Class Radiotelegraph Operator's Certificate, Term 5 years
- First Class Radiotelegraph Operator's Certificate, Term 5 years
- Ship Radar Endorsement
  - Element 8

NOTE: Visit ETA-I's web site for detailed element information.

# FCC Practice Exams

The candidate can view and practice GROL and GMDSS exams online at Tech-Service.Net's online FCC GROL and GMDSS License Tests Question Pool

## **Examination Times**

# **Examination Time Limits**

The ETA-I and FCC examination time limits are:

- CET Exam
  - Associate 2-hour multiple-choice exam.
  - Journeyman 3-hour multiple-choice exam plus one journeyman option.
  - Senior 3-hour multiple-choice exam plus journeyman option.
  - Master 4-hour multiple-choice exam plus 6 journeyman options.
- FCC Exam 4-hours

## **Calculators**

#### **Calculator Use**

Examinees may use a **basic calculator** with no electronic formulas during the examination

# **Program Assistance and Materials**

#### Questions

Contact ETA-I with questions about:

- Qualifications
- Fees
- Educational requirements, or
- Any other matter related to the certification program

#### Obtaining Program Materials

Brochures and pamphlets providing a wide range of information concerning ETA-I and its programs may be obtained by contacting ETA-I directly at:

Either	Or
ETA-I	Teresa Maher
Dick Glass, President	Vice President
5 Depot Street	5 Depot Street
Greencastle, IN 46135	Greencastle, IN 46135
Phone: (765) 653-8262	Phone: (765)-653-4301
Toll Free: (800) 288-3824	Toll Free: (800) 288-3824

## **Ordering**

# Ordering **Examinations**

When ordering ETA-I examinations, the TCO should

- Use official letterhead stationery
- Indicate the DANTES ID number
- Indicate the category of examinations to be administered.

## **Fees**

#### Fees

The TCO collects fees at the time of test administration. Certification fees are included in the examination fee.

Area of Certification Examination	Fee
Associate	\$ 60
Journeyman Electronics Technician	\$ 75
Senior Electronics Technician	\$100
Master Electronics Technician	\$150
First Retake	Free
Fiber Optics Installer	\$150
CST – CNCT	\$ 75
CNST	\$100

## **Administration**

#### Military Administration

DANTES TEST CENTERS MAY ADMINISTER THE ETA-I CERTIFICATION EXAMINATION TO ELIGIBLE ACTIVE DUTY MILITARY AND RESERVE COMPONENT PERSONNEL ON AN UNFUNDED (EXAMINEE PAYS) BASIS UNLESS EXISTING MILITARY REGULATIONS PROVIDE OTHERWISE.

## Administration, Continued

#### Civilian Administration

DANTES test centers may administer the ETA-I certification examination to the following civilians on an UNFUNDED (EXAMINEE PAYS) AND SPACE-AVAILABLE BASIS according to local command policy and service regulations:

- Retired military personnel
- Military family members
- Veterans, and
- U.S. federal employees

# **Examination Scoring**

# **Examination Scoring**

TCOs should immediately forward completed examinations to ETA-I for scoring.

## Refunds

#### Refunds

Examination and processing fees are not refundable after the examinee takes the examination and submits the fees to the TCO.

# Retesting

#### Retesting

ETA-I allows one free retest on any CET examination 30 days after the initial examination, for up to 1 year. FCC examinations require a fee each time an examination is administered.

## Certification

#### Certification

Candidates who successfully complete examination and eligibility requirements for each level are awarded certification. Names are established in a permanent database and published in ETA-I's monthly newsmagazine.

## **Problems**

#### **Problems**

If applicants do not receive the following in a timely manner, contact ETA-I:

- Applications
- Descriptive information
- Examination materials
- Examination scores, and/or
- Certificates

# **Security**

# **Test Loss or Compromise**

Refer to Part I of the *DANTES Examination Program Handbook (DEPH)* for complete instructions if there is an ETA-I test loss or compromise.

Contact DANTES <u>immediately</u> and refer to specific Service regulations for complete procedures. DANTES address is:

DANTES Phone: (850) 452-1360
Code 20F DSN: 922-1360
6490 Saufley Field Road Fax: (850) 452-1161

Pensacola, FL 32509-5243

# **WEB Pages**

DANTES Web Address	Access the DANTES web pages at <a href="http://www.dantes.doded.mil">http://www.dantes.doded.mil</a> .
ETA-I Web Address	Access the ETA-I web page at <a href="http://www.eta-sda.com/">http://www.eta-sda.com/</a> . Contact ETA-I via E-mail at <a href="eta@tds.net">eta@tds.net</a>
DANTES E- mail Address	The DANTES Certification Program E-mail address is <a href="mailto:certprog@voled.doded.mil">certprog@voled.doded.mil</a> .